



July 9, 2009

## To Whom It May Concern:

This letter provides me the opportunity to recommend Turn-key Environmental Services, Inc. as an excellent Hazardous Waste Service provider. In my capacity as Vice President, Plant Manager of the Worthington Biochemical Corporation, I've had the pleasure of working closely with a few of their employees in the past 2 years.

The manufacturing of enzymes and other biochemicals often results in the generation of various waste streams, both hazardous and non-hazardous. Turn-Key has provided us with reliable service, a knowledgeable staff and economical disposal options according to our needs. They have also worked closely with us to find solutions for some of our problematic wastes.

I have dealt with numerous waste disposal companies over the past 20 years. Most offer the same basic services for approximately the same cost depending on the particular waste stream. Some were representatives of a specific large disposal facility, while others would use multiple sites and have to set up "milk runs" with many companies to fill a single truck, making scheduling difficult and often delayed. Many used outside trucking companies with barely competent drivers hauling our waste, in some cases, half way across the country. The over all service from these companies was substandard.

Mike Wiest, a Sales Rep. for Turn-key, was very straight forward and professional both over the phone and in person. He presented the areas of service they provided and how his company could cut our current costs based solely on the way we currently handled our waste, and they would give us high quality service. He was confident but not arrogant and did not use phrases such as, "We're the Cadillac of hazardous waste services", or, "I've heard bad things about that company". He only asked for a chance to provide a quote for our current waste profiles. The numbers that came back were great but I was skeptical. He explained the areas where he saved us the most were transportation. They run there own truck and 90% of the waste would go to a New Jersey based disposal facility cutting transportation costs significantly.

Eventually I decided to give them a chance; a few pick ups, alternating with my other waste haulers. I'm glad that I did. I was impressed from the first pick up. The driver, Alfred Young, showed up at the scheduled time and I could tell immediately that he'd been doing this work for a while. He was courteous, very knowledgeable about handling the waste, completely hands on about getting the drums loaded and secured and he checked over the manifest thoroughly before signing it. A few months later we had scheduled a lab pack inventory. Al showed up with another technician and efficiently

inventoried, classified and packed the waste in a timely manner without needing much guidance from me.

Since then, Turn-Key Environmental Services, Inc. handles 95% of our waste disposal. They also keep current with our needs and continue to find solutions for some of our difficult waste streams. Bob Greco, the owner of Turn-key, has been on site many times to over see critical waste handling maneuvers, or to meet with me to see if all our needs are being met and ask what he might do to improve it. Mike and Bob have always returned my phone calls or e-mails promptly. Though they are a small company they have grown substantially over the past 2 years. During that time the quality of their service has been outstanding and I would highly recommend their services to anyone looking for a reliable and cost effective waste disposal service.

Best regards,

Rick Schmitz

V.P. - Plant Manager